

## Quality Policy

Established in 1996 with offices in the UK and Ireland, Mabbett & Associates Ltd (Mabbett) is a full service environmental, quality, health and safety consultancy, engineering (including principal designer) and training firm providing integrated multi-disciplinary environmental, energy conservation, quality, training and health and safety services.

### Core Principles:

We take pride in the quality of our work, and the difference this makes to our clients. The firm is founded on the core principles of:

- Persistence
- Integrity
- Passion
- Sustainability

### Client Focus:

We aim to put the needs of our clients first, listening to clearly understand their key issues and challenges, and deliver appropriate solutions and improvements.

The Mabbett quality policy is to have satisfied clients for every project undertaken, covering technical delivery, project management, communication and finance. Working with Team Mabbett, our clients see a difference.

### Quality Approach:

We shall support our business by developing our technical staff through continuous professional development plans, professional memberships and training.

We aim to support the growth and development of our business and staff by regular, clear communication.

We plan each project, including scope/project structure as agreed.


Competent project teams are built using appropriately qualified and experienced Mabbett staff members.

### Continual Improvement:

We shall set and review our quality objectives on a regular basis and we shall continually improve our business systems and procedures in line with ISO 9001:2015 requirements.

Signed Mabbett & Associates Ltd

By:



Derek J. McNab,  
Managing Director

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**THIS DOCUMENT IS UNCONTROLLED WHEN PRINTED**



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